

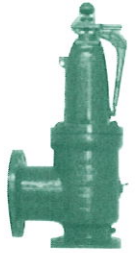
Process Valves  
Glycol Pumps  
Control Valves  
Gauge Calibration

Safety Relief Valves  
Steam PRV Facility  
Onsite Technical PRV Unit

# Southern Valve & Services Ltd.

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24 Hour Emergency Service  
[www.southernvalve.ca](http://www.southernvalve.ca)



March 19, 2020

To our valued clients:

Amid ongoing concerns about the Coronavirus (COVID-19) outbreak around the world and close to home, I want to update you about what Southern Valve & Services Ltd. is doing to navigate the situation.

First, I want to emphasize we remain open for business, are fully operational and have taken steps to ensure we will be able to continue to carry out our services for you under these changing circumstances. Southern Valve continues to monitor the COVID-19 pandemic daily and assess inherent risks accordingly to adapt quickly to mitigate potential disruptions.

Southern Valve will ensure all employees who are required to conduct services on client's sites will be fit for work through continual monitoring and mandatory Health and Safety practices. We strive to ensure our team members and clients can operate cohesively in a safe and healthy environment through these difficult times.

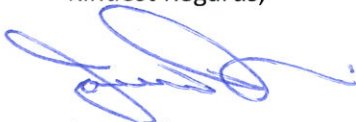
To limit the potential impact of COVID-19, Southern Valve has instituted significant travel restrictions and mandated self-isolation for any team member showing symptoms, or who have reason to believe they have been exposed. We also are deferring social events, large meetings and leveraging technology to hold virtual meetings.

We have instituted rigorous cleaning protocols to ensure a safe environment while monitoring Health Canada recommendations around workplace wellness and will be nimble to adapt our approach as required.

Southern Valve will continue daily communications with our vendors and transportation companies to ensure their corporate preparedness plans are sound while obtaining commitments to limit disruptions.

I sincerely believe clear communication plays a critical role during these challenging times, we greatly value your business and safe working relationship with Southern Valve.

Kindest Regards,



James Place  
CEO / Owner